



The Future

Having published our first Corporate Responsibility Report in March 2003, Eagle Star Life is now continuing to collate companywide information about our current practices under the headings Workplace, Marketplace, Community and Environment. We will communicate our commitment to Corporate Responsibility to our stakeholders through all our publications. We will monitor progress in these areas and communicate this throughout the organisation and to the general public through our website. While we are pleased at our progress in collating the data and other material pertaining to our social and environmental performance indicated in this report, we know we have more to do. We need to continue to address the aim of CR integration across the organisation. We have demonstrated that we can integrate social, ethical and environmental performance indicators alongside our business objectives by producing this report and providing a dedicated CR section in the company website and on our employee intranet. However, we must remember that CR integration is not only about gathering data and analysing it. The process is about engagement, consultation and communication with key stakeholders. Our ongoing objectives will be to close gaps in these areas.

A senior company representative, Helen McIver, Corporate Communications Manager will continue to co-ordinate Corporate Responsibility within Eagle Star.

We would very much welcome your feedback on this report.

Please e-mail helen.mciver@eaglestarlife.ie or you can contact us at 01 283 1301.