Making an EFT payment to Zurich Life

Important: In order to make an EFT payment, you will need our **new bank details.** Please note that the account number will vary depending on the type of payment you are making. Remember to delete any current bank details you have saved for Zurich and replace with the relevant bank details below.

Top-ups to an existing Zurich policy	
Account Name:	Zurich Life Assurance plc
IBAN:	IE67CITI99005100101206
BIC:	CITIIE2XXXX

New Zurich policy	
Account Name:	Zurich Life Assurance plc
IBAN:	IE57CITI99005100101192
BIC:	CITIIE2XXXX

Transfer from another Life office	
Account Name:	Zurich Life Assurance plc
IBAN:	IE45CITI99005100101214
BIC:	CITIIE2XXXX

Renewals & Other Payments (excluding Group Pension payments)	
Account Name:	Zurich Life Assurance plc
IBAN:	IE23CITI99005100101222
BIC:	CITIIE2XXXX

The two-step rule:

1. **Let us know it's you**

   Always quote the Policy Number or if it's a new plan, quote the Name & Date of Birth of the policy owner in the EFT reference.

If you're making a payment from:	Place your Policy Number/Name and DOB in this field:
Bank of Ireland	"Reference" field
AIB	"Receiver Message" field
Permanent TSB	"Reference" field

2. **Let us know it's done**

   So that we can track and allocate the payment, send us an email to **escashiers@zurich.com,** Customer service **(customerservices@zurich.com)** or your service team telling us:

   A. Exact amount

   B. Policy Number or if it's a new plan, quote the Name & Date of Birth of the policy owner

   C. Supporting instructions (if relevant)

Help us, Help you!

Picture yourself looking through your bank statement trying to decipher different transactions, it can be a time consuming and sometimes frustrating task.

At Zurich we allocate hundreds of payments daily, so if the above information isn't provided it can lead to delays in service.

With your help we can get your policy up and running in no time!

Is there anything else I need to know?

Depending on who you bank with, it can take 3-5 working days for Electronic Transfers to reach us.

If this is your first time making an EFT payment to Zurich, your bank may impose a maximum daily limit for your first transfer. Where you need to make multiple payments, please remember to include your Policy Number in each case.

Please remember that the Investment date is the date we receive funds assuming that we have a valid fund choice. If we don't have a valid fund choice, the effective date will be the date that the fund choice is received.

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