

## Keyperson Insurance

#### **Guaranteed Term Protection**

This policy is a protection policy, the primary purpose of which is to provide cover in the event of specified serious illnesses, permanent total disablement or death, as applicable.

#### Special Instructions

Hold for Risk Commencement Date

YES NO

Intermediary Number

Intermediary Name

Financial Advisor Name

#### Other Instructions

## Important Notice: Legal duty of Policy Owner and Life/Lives Insured to answer questions honestly and with reasonable care:

You, as the Policy Owner and/or the Life/Lives Insured, have a legal duty to answer questions honestly and with reasonable care. You must carefully read the statements below, together with all of the Declarations including (i) the Policy Declaration, (ii) the Data Protection Notice, (iii) the Marketing Preferences, (iv) the Disclosure Confirmation and (v) the Permission to request further information. If you have read and understand each of these declarations, please sign at the end of page 9.

- I am aware, as the Policy Owner and/or the Life/Lives Insured, that I have a legal duty to answer all questions asked in relation to the application for this policy honestly and with reasonable care. Failure to comply with these requirements and or any negligent or fraudulent misrepresentation could invalidate the policy or affect the insurance cover. It could also result in a claim being declined or the amount payable in respect of a claim being reduced.
- As the Policy Owner, I understand that any answers and information provided by the Life/Lives Insured in relation to
  the application for this policy will be treated as if they were provided by me. This means that I am ultimately
  responsible for answers and information provided to Zurich Life by the Life/Lives Insured.
- I understand that Zurich Life will not necessarily obtain a report from my doctor, so it is vital that I answer all questions honestly and with reasonable care (see overleaf).
- I understand that Zurich Life will assess the application based on the information in this form. I understand that it is my responsibility to check that the completed application is answered honestly and with reasonable care before submitting it to Zurich Life.

## Policy Owner Details

Company Name

Address for correspondence

#### Note:

Please complete in BLOCK CAPITALS.

Contact Number

#### Note:

Under the Criminal
Justice (Money
Laundering and
Terrorist Financing)
Acts, Zurich Life may
require clients to
provide 'Evidence of
Identity' and 'Proof
of Address' and
other supporting
documentation.

Email Address

Fax Number

Registered / Business Address

Country of Incorporation

Company Registration Number (if applicable)



Note:

Note:

For a single life policy, please complete first life

section. For dual

life policies, complete first and

second life

sections.

Note: Proof of date of

birth of Life/Lives Insured is required

to make a claim. If your date of birth is

incorrect any claim payment will be

recalculated.

Only illnesses specified in your policy document are covered under Serious Illness benefit. Claims for any other serious or minor illnesses are not covered. Life Sum Insured

Must choose Life or Serious

(only available if aged 75 next birthday or less)

Accelerated Serious Illness Sum Insured
(only available if aged 65 next birthday or less)

As accelerated, the Serious Illness sum insured must be less than or equal to the Life sum insured. The Life cover is then reduced by the amount of any Serious Illness/PTD claim.

Continued overleaf

#### Note

Serious Illness includes PTD on the basis of inability to perform at least 3 out of 5 activities of daily work.

#### Note:

For a single life policy, please complete first life section. For dual life policies, complete first and second life sections.

## Inflation Protection Option:

If dual life, this applies to both lives.

#### Note:

A Government Insurance Levy (currently 1% as at November 2024 and may change in the future) will apply to your policy. Zurich Life will collect this levy in addition to your premium.

#### Note:

Under the Criminal Justice (Money Laundering and Terrorist Financing) Acts. Zurich Life is required to obtain certain documentation and information about you, the method of payment being used and the origin of the funds used to pay the premium. Further information may subsequently be requested.

#### Note:

IBAN (International Bank Account Number) and BIC (Bank Identification Code) details are included on bank statements.

## C Plan Details (continued)

#### i. Main Benefits (continued)

Permanent Total Disablement (PTD) 'Own' Occupation Cover

Only available if Serious Illness cover is chosen and Life (Lives) Insured is aged 60 next birthday or less. PTD cover ceases at age 65. Please note you must complete Section G.

If for any underwriting reasons you are not eligible for 'Own' Occupation PTD cover, please tick here if you **do not want** the application to proceed without 'Own' Occupation PTD cover.

#### ii. Additional Benefits and Options

Waiver of Premium Benefit

Only available if aged 59 next birthday or less. Benefit ceases at age 60.

Protection Continuation Option
Only available if aged 65 next birthday or les

First Life	Second Life
Yes No	Yes No
Yes No	Yes No

Second Life

Yes

No

#### Inflation Protection Option - automatically included

Please tick here if you **do not** want the Inflation Protection Option.

Note: This benefit is only available if aged 64 next birthday or less and the benefit ceases at age 65. Inflation Protection will be included in your policy unless this box is ticked.

#### Contribution Details and Source of Funds

#### (i) Contribution Details

(Exclusive of Government Insurance Levy)

First Life Premium €

Second Life Premium €

Total Premium €

#### Frequency of payment by: DIRECT DEBIT

First Life

No

Yes

Monthly Quarterly

Yearly

Bank Draft/Cheque (only if paid half-yearly or yearly)

Half-yearly Yearly

Half-yearly

Bank Drafts and Cheques should be made payable to Zurich Life.

#### (ii) Source of Funds

(Complete if payment is not by company cheque or Direct Debit drawn on Policy Owner(s) bank account.)

#### **First Owner**

#### Payment by:

Third Party Cheque / Direct Debit

Please provide Payor Name (if Third Party Cheque / Direct Debit).

Please state the exact nature of the relationship of Third Party Payor to Policy Owner(s).

#### Second Owner

#### Payment by:

Third Party Cheque / Direct Debit

Please provide Payor Name (if Third Party Cheque / Direct Debit).

Please state the exact nature of the relationship of Third Party Payor to Policy Owner(s).

#### or

#### Bank Draft

For Bank Drafts only please provide the details of the bank account from which the funds used to pay the premium were drawn.

Account Holder Name(s)

Name of Bank/Building Society

## or

#### Bank Draft

For Bank Drafts only please provide the details of the bank account from which the funds used to pay the premium were drawn.

Account Holder Name(s)

Name of Bank/Building Society

IBAN

#### SWIFT

Country account is based in

If Third Party Payor, please state the exact nature of the relationship to Policy Owner(s).

#### or

Other - Please provide details.

IBAN

## SWIFT

Country account is based in

If Third Party Payor, please state the exact nature of the relationship to Policy Owner(s).

#### or

Other - Please provide details.

#### **Smoking Habits** Note: In the last 12 months, which of the following best describes your smoking Nicotine habits: replacement I am a smoker products may include I am an occasional smoker or have smoked in the last 12 months e-cigarettes, I have used nicotine replacement products including e-cigarettes nicotine in the last 12 months products or I am a non-smoker gum. If you are a smoker, what amount of all tobacco products do you consume:

First	Life	

Second Life

## **Health Statement and Other Information**

#### Important note

Name Address

Cigarettes per day Cigars per day

Pipe tobacco grams per day

When answering the questions in this section you, as the Policy Owner and/or the Life/Lives insured, must answer all questions honestly and with reasonable care. Failure by you or the Life/Lives Insured to comply with these requirements and/or any negligent or fraudulent misrepresentation could invalidate the policy or affect the insurance cover. It could also result in a claim being declined or the amount payable in respect of a claim being reduced. These questions are designed to identify factors that may influence the assessment and acceptance of an application for insurance or may increase the possibility that you will make a claim. If you are in any doubt in relation to giving details to a question then you should provide these details.

However, it is important that you are aware that in accordance with the provisions of Part 4 of the Disability Act 2005

test) for a genetic condition as well as disclosing all other conditions. You must also give us full information about your family

## you should NOT disclose the result of any Genetic (DNA or RNA) test. You must disclose if you are having treatment for, experiencing symptoms of, or having investigations (other than a genetic history (without disclosing the name of any relatives), including all genetic conditions as requested in Question 13. First Life Insured Doctor's Name Address For how many If you have been with this Doctor for more years? than 5 years, when did you last visit them? Second Life Insured Doctor's Name Address For how many If you have been with this Doctor for more than 5 years, when did you last visit them? If you have changed your doctor in the last year, please also give the name and address of your previous doctor. **First Life Insured** Doctor's Name Address **Second Life Insured** Doctor's

## Health Statement and Other Information (continued)

#### Note:

Please answer carefully, giving full details and, if necessary, use a separate sheet for additional information. Tipp-ex should not be used on the application form. If you need to alter an answer please put a line through the incorrect part of the answer and initial the alteration.

#### **Personal Details**

- 1. (i) What is your height?
  - (ii) What is your weight?
    (Please specify stones, pounds or kilos.)
- 2. Do you drink alcohol?

What is your average weekly consumption in units?

(One pint = 2 units, a bottle of beer is  $1\frac{1}{2}$  units, a standard glass of wine or a single measure of spirits is one unit.)

First Life	Second Life	Details
Yes No	Yes No	

#### Occupation/Activities/Travel First Life Second Life 3. Please state your occupation. Details First Life Second Life 4. Does you occupation involve any of the following: working externally at heights greater than 40 feet/12 metres, offshore in oil, gas or fishing industries, underground, handling explosives, Yes No Yes No flying, diving or are you in the armed forces? 5. Do you have any intention of flying other than Yes No Yes No as a passenger on a public airline? 6. Have you travelled or resided outside the EU for more than 3 months in the last 5 years? Yes No Yes No (Travel to UK, USA, Canada, Australia or New Zealand need not be disclosed.) 7. Do you have any intention or prospect of travelling or residing outside the EU other than on a holiday of less than 3 months duration? Yes No Yes No (Travel to UK, USA, Canada, Australia or New Zealand need 8. Do you take part or intend to take part in any hazardous pastimes such as motor racing, diving, private aviation or flying, Yes No Yes No mountaineering or off piste snow sports? 9. Have you received a conviction for drink driving or driving under the influence of a controlled Yes No Yes No substance in the past 5 years?

Heal	th	First L	.ife	Second	Life	Details
tre	ave you ever suffered from or received atment, medical advice or had investigations any of the following:					
(i)	Cancer, including less advanced early or in situ cancer, tumour, leukaemia, hodgkin's disease, lymphoma or any cyst or tumour in the brain or spine?	Yes	No	Yes	No	
(ii)	Heart attack, angina, cardiac failure, cardiomyopathy, heart valve or structural disorders or other heart disease?	Yes	No	Yes	No	
(iii)	Stroke, brain haemorrhage, Transient Ischaemic Attack (TIA), Mini Stroke or brain injury through any cause?	Yes	No	Yes	No	
(iv)	Disease of the arteries or veins, aortic aneurysms, or poor circulation in the legs?	Yes	No	Yes	No	
(v)	Disease or disorder of the blood, including anaemia or Haemochromatosis or clotting disorders?	Yes	No	Yes	No	
(vi)	Multiple sclerosis, optic neuritis, Parkinson's disease, Alzheimer's disease, dementia or paralysis from any cause?	Yes	No	Yes	No	
(vii)	Epilepsy or any other disease of the nervous system (brain, spinal cord or nerves)?	Yes	No	Yes	No	
(viii)	Cirrhosis or any other illness affecting the liver?	Yes	No	Yes	No	
(ix)	Kidney failure or kidney disease including cystic kidney disease?	Yes	No	Yes	No	
(x)	Diabetes or raised blood sugars or sugar in the urine, thyroid disorders or any hormone abnormalities?	Yes	No	Yes	No	
(xi)	Any mental illness that required hospitalisation or inpatient treatment including psychosis, schizophrenia, bipolar disorder, an eating disorder or have you ever self-harmed or attempted suicide?	Yes	No	Yes	No	

#### Note:

Please answer carefully, giving full details and, if necessary, use a separate sheet for additional information. Tipp-ex should not be used on the application form. If you need to alter an answer please put a line through the incorrect part of the answer and initial the alteration.

## Health Statement and Other Information (continued)

Health (continued)		First L	_ife	Second	l Life	Details
<ol> <li>In the last 5 years have you suffer received treatment, medical adviction investigations for any of the follows:</li> </ol>	e or had					
Have you required attendance wi Doctor or any mental health servi- the following: anxiety, depression, stress or any mental health issue	ce for any of low mood,	Yes	No	Yes	No	
addiction?	·					
(ii) Chronic fatigue syndrome or fib myalgic encephalomyelitis (ME) fatigue or persistent tiredness?	, 0	Yes	No	Yes	No	
(iii) Lump, growth, cyst, mole or fre bled, changed shape, colour o become painful?		Yes	No	Yes	No	
(iv) High blood pressure, raised ch chest pain or irregular heart be		Yes	No	Yes	No	
(v) Any form of numbness or tingling loss of muscle power or tremor, headaches, dizziness, seizure, for blackout or any other symptom due to a nervous system disorce	severe it, fainting or that may be	Yes	No	Yes	No	
(vi) Ulcers or any disorder of the o stomach, intestine, pancreas, b bladder or urinary system inclu or protein in the urine?	oowel,	Yes	No	Yes	No	
(vii) Asthma, bronchitis, emphysem of breath, sleep apnoea or any respiratory disorder? (Colds, in fever and simple respiratory tra can be omitted.)	other fluenza, hay	Yes	No	Yes	No	
(viii) Blurred or double vision or any dis the eye (and not wholly corrected or contact lenses), ear, nose, or thr	by spectacles	Yes	No	Yes	No	
(ix) Arthritis or joint disorders, gour or muscular disorder?	t, back, neck	Yes	No	Yes	No	
(x) If male - prostate or any other urin If female - abnormal mammog abnormal cervical smear or any gynecological or urinary disord	ram, / other	Yes	No	Yes	No	
(xi) Other than for the conditions yo already disclosed, are you taking prescribed drugs, medicines, tab other treatment at present? (Please of the condition for which you are tal treatment and not the medication its	g any lets or any e give the name king this	Yes	No	Yes	No	
(xii) Other than the conditions disclo have you sought medical advice been hospitalised or had investi any other condition in the past 5 (Colds, influenza and hay fever can be	e, treatment, gations for 5 years?	Yes	No	Yes	No	
(xiii) Are you awaiting the results of investigations or referral to any clinic or doctor or do you have condition, pain, discomfort or symptoms for which you have	hospital, any medical other	Yes	No	Yes	No	
sought medical advice?  12. (i) Have you ever been treated fo misuse, or advised/counselled		Yes	No	Yes	No	
your consumption of alcohol?  (ii) Have you taken cocaine, cannal anabolic steroids or any drugs of medicinal purposes within the later than the second seco	ther than for	Yes	No	Yes	No	
(iii) Have you ever tested positive for are you awaiting the results of s	or HIV/AIDS or	Yes	No	Yes	No	
(iv) Have you ever tested positive B or C or are you awaiting the such a test?	for Hepatitis	Yes	No	Yes	No	

#### Note:

Please answer carefully, giving full details and, if necessary, use a separate sheet for additional information. Tipp-ex should not be used on the application form. If you need to alter an answer please put a line through the incorrect part of the answer and initial the alteration.

#### F Health Statement and Other Information (continued)

#### Health (continued)

- (v) In the past five years have you been accepted with special terms, postponed or declined by Zurich Life or any other insurance company for Life cover, Serious Illness or Income Protection benefit?
- (vi) Have you any medical condition which you know or suspect to be hereditary or for which you have received or advised to receive follow up or screening?

First Life	Second Life	Details
Yes No	Yes No	
Yes No	Yes No	

#### **Family History**

13. Have any of your **parents**, **brothers** or **sisters** ever had one or more of the following medical conditions at the ages specified: (*Please specify age at diagnosis of the relevant medical history.*)

#### Family member(s) age 60 OR less

- (i) Breast or ovarian cancer?
- (ii) Multiple Sclerosis, Motor Neurone disease or Parkinson's disease?
- (iii) Bowel or colon cancer?
- (iv) Stroke or heart disease (for example heart attack or angina)?
- (v) Cardiomyopathy?
- (vi) Muscular dystrophy of any kind?
- (vii) Polycystic kidney disease?
- (viii) Huntington's disease or Alzheimer's disease?
- (ix) Any type of cancer that has occurred in the same site in two or more family members? Note: there is no need to repeat disclosure given in question 13 (i) and (iii) above.

First L	ife	Second	Life	Details
Yes	No	Vas	NIo	
168	INO	Yes	No	
Yes	No	Yes	No	
Yes	No	Yes	No	
Yes	No	Yes	No	
Yes	No	Yes	No	
Yes	No	Yes	No	
Yes	No	Yes	No	
Yes	No	Yes	No	
Yes	No	Yes	No	
.00		100	.,,	

#### **Existing Cover**

14. Does the Serious Illness sum insured on this application and any other Serious Illness cover you have with any other company exceed €500,000?

First Life	Second	d Life
Yes No	Yes	No

Details

### © Please complete this section if 'Own' Occupation Permanent Total Disablement Cover is required

## Note to Financial Advisor:

Please consult the online Occupational Benefits Guidelines (in the Underwriting section of the Document Library on ZurichBroker.ie) to check if your client's occupation is acceptable for 'Own' Occupation PTD cover.

Do any of the following activities form an essential part of your work?

(a) Manual or physical activity? If YES:

Percentage of time

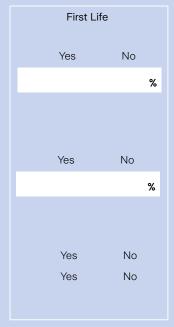
Please give nature of this activity.

(b) Use of machinery or tools?
If YES:

Percentage of time

Please give nature of this activity.

- (c) Annual business mileage greater than 25,000 miles (40,000 km)?
- (d) Working at heights?If YES:Average height worked



Secona	LITE	
Yes	No	
		%
Yes	No	
		%
Yes Yes	No	
Yes	No	

# Note: Please sign the appropriate boxes at the bottom of Part (v).

## Consumer Declaration (continued on next page)

#### (i) Policy Declaration

- This application: I declare that I have read the entire application form after it was fully completed and I am satisfied that all the answers and statements are answered honestly and with reasonable care (including those completed by my Financial Advisor).
- Consumer Insurance Contracts Act: I understand that I have a legal duty to answer all questions addressed by or on behalf of Zurich Life in relation to the application for this policy honestly and with reasonable care (including but not limited to questions asked in this Application Form and any medical exam (if requested) for Zurich Life, along with any answers to questions provided by Zurich Life). I understand that I must also ensure that any information voluntarily provided by me or on my behalf is provided honestly and with reasonable care. I understand that Zurich Life shall rely upon this information when deciding whether to accept this policy, what terms to apply to it and the premium to be charged. I understand that failure to comply with these requirements and/or any negligent misrepresentation or fraudulent misrepresentation could invalidate the policy or affect the insurance cover. It could also result in a claim being declined or the amount payable in respect of a claim being reduced. I further understand that:
  - any matter about which Zurich Life asks a specific question is material to the risk undertaken, or the calculation of the premium, by Zurich Life, or both.
- a fraudulent misrepresentation is a representation that is false or misleading in any material respect and which the person making the representation either (a) knows to be false or misleading or (b) consciously disregards whether it is false or misleading.
- a negligent misrepresentation is a representation made without reasonable care by the person making the representation, but which is not a fraudulent misrepresentation.
- any and all answers, representations and/or information given by the Life/Lives Insured, or any third party on behalf of the Policy Owner, whether in the application documentation for this policy or via a separate medical examination or otherwise, are provided by the Life/Lives Insured and/or third party as agent for and on behalf of the Policy Owner, by which the Policy Owner will be bound.
- Changes to answers arising after completion of Application Form: I agree to notify Zurich Life if there is any change in the answers to any questions addressed in relation to this application for a policy between the date of completion of this application form and the date that the policy issues. Any failure on my part to do so could invalidate the policy or affect the insurance cover. It could also result in a claim being declined or the amount payable in respect of a claim being reduced.
- Smoking Habits: I understand that I am expected to answer honestly and with reasonable care in relation to my smoking habits. I understand that if I provide incorrect or false information about my smoking habits, this may be considered by Zurich Life to constitute misrepresentation and it may refuse to pay all or part of my claim.
- Copy of application: I understand Zurich Life will send the Policy Owner a copy of the application submitted by the relevant Financial Advisor. If any answers or statements in the application are incorrect or inaccurate, I will advise Zurich Life in writing within ten days of receiving the copy of the application submitted by the Financial Advisor, or payment of the first premium, whichever is later.
- Exclusions: I understand that the policy of insurance contains specific conditions and exclusions relating to the cover provided as summarised in Appendix A of the relevant Customer Guide and the relevant Policy Document, a copy of which is available on request.

#### (ii) Data Protection Notice

Zurich Life Assurance plc ('Zurich Life', 'we', 'our') is a member of Zurich Insurance Group ('the Group'). Zurich Life is the data controller for this contract under data protection legislation. Our Data Protection Notice ('Notice') for this product is detailed at the end of this form. Please read this carefully.

By signing this form I confirm that I have read and understood the Data Protection Notice.

#### (iii) Marketing Preferences

From time to time, we would like to contact you to keep you up to date with news and offers from Zurich Life and those of the Zurich Group or third parties that we recommend. If you are happy for us to do this, please choose how you would like us to contact you.

For news, updates and offers from Zurich Life by:

Post Email Phone Text/Digital message

For news, updates and offers from the Zurich Group or third parties by:

Post Email Phone Text/Digital message

If at any time you would like to change your preferences or remove your permission, all you need to do is contact us by phone on 01 799 2711, by email at customerservices@zurich.com, or by writing to Customer Services, Zurich Life Assurance plc, Zurich House, Frascati Road, Blackrock, FREEPOST, Co. Dublin.

#### (iv) Consumer Disclosure

I confirm that I have received the relevant Zurich Life Customer Guide and that the Customer Guide has been fully completed by my Financial Advisor.

Does this policy replace an existing policy, in whole or in part?

If YES, and that policy is a Zurich Life policy, please specify policy number:

Warning: If you propose to take out this policy in complete or partial replacement of an existing policy, please take special care to satisfy yourself that this policy meets your needs. In particular, please make sure that you are aware of the financial consequences of replacing your existing policy. If you are in doubt about this, please contact your insurer or Financial Advisor.

Where this policy is replacing an existing policy you must answer all the questions in this application honestly and with reasonable care. Failure to comply with these requirements and/or any negligent or fraudulent misrepresentation could invalidate the policy or affect the insurance cover. It could also result in a claim being declined or the amount payable in respect of a claim being reduced.

If the policy was sold, signed or completed outside Ireland, insert the name of the country where it was sold, signed or completed.

## Declaration (continued) (v) Permission to request further information I agree to give Zurich Life permission to request medical information from any doctor, hospital or clinic that I have attended and to request relevant information from any other insurance office that I have applied to for life insurance cover. I agree that this authority will remain in force after my death. I confirm that I have read and fully understand all parts of the above declarations ((i), (ii), (iii) and (iv)), the legal duty to answer questions honestly and with reasonable care on page 1 and that, as policy owner I will be the beneficial owner(s) of this policy. I have read, fully understand and agree to part (v) of the above declaration. I understand that failure to comply with the requirements in the above declarations and/or any negligent or fraudulent misrepresentation by me could invalidate the policy or affect the insurance cover. It could also result in a claim being declined or the amount payable in respect of a claim being reduced. Signature for and on behalf of the Company X Please sign and date. Date Signature of First Life Insured X Date Please sign and date. Signature of Second Life Insured X Date

#### This part should be completed by your Financial Advisor.

I hereby declare that in accordance with Regulation 6(1) of the Life Assurance (Provision of Information) Regulations, 2001, the applicant(s) has been provided with the information specified in Schedule 1 to those Regulations (the relevant Zurich Life Customer Guide) and that I have advised the client(s) as to the financial consequences of replacing an existing policy with this policy by cancellation or reduction, and of possible financial loss as a result of such replacement.



Signature of Financial Advisor	
X	Date

#### Please see page 12 for Direct Debit Mandate.

## Application Checklist

Please ensure that the following details have been completed on the application form.

#### Please tick 🗸

Any questions which are amended have been initialled.

Indicated whether this replaces an existing policy in whole or in part, and that the Customer and Financial Advisor Declarations have been signed. If this replaces an Zurich Life policy please confirm the existing policy number

All personal details are fully complete.

Intermediary name, Financial Advisor name and Intermediary number are complete.

All medical questions are fully answered, including height/weight and family history.

The occupation(s) of the Life (Lives) Insured has been supplied.

The Declaration has been signed and dated by the Life (Lives) Insured and Policy Owner.

The risk benefits and sums insured have been clearly stated.

The information submitted with this application is consistent with any previously submitted online application.

#### **Data Protection Notice**

#### About this Notice

Everyone has rights with regard to the way in which their personal data is handled. During the course of our activities we will collect, store and process personal data about you. The purpose of this Notice is to set out some information on the collection and processing of your personal data. Further information can be obtained in our Privacy Statement which is available at www.zurich.ie/privacy-statement.

#### The Data we collect

We collect the following personal data ('Data') from you (unless you are a member of a group scheme, in which case we may collect the Data from your employer or the trustee of the scheme):

- Contact and identifying information such as title, name, address, email, telephone number, gender, marital status, date of birth, occupation, PPS number, nationality, country of residence and photographic identification. We require this Data to identify you, contact you, conduct a suitability assessment (in the event of a sale via a financial advisor employed by or tied to Zurich Life), to fulfil our contract with you and to comply with legal obligations (e.g. performance of anti-money laundering checks). For investment products we also collect your US citizen status and your Tax Identification Numbers from other countries (if applicable) which we require to comply with Revenue law. If you are a member of a group scheme, we may also collect your employer's details.
- Financial information such as bank details, credit/debit card details (where needed) and income details (where applicable). We require this Data so we can assess the premium to be paid, to fulfil our contract with you and to comply with legal obligations.
- Medical condition and health status for protection products and some pension and investment products which also
  offer life and serious illness benefits, we collect medical information relating to: personal habits (e.g. smoking or
  consumption of alcohol), prescription information and medical history. For pension products we may collect disability
  information (e.g. if you apply for an early retirement due to ill health). We require this Data so that we can fulfil our
  contract with you.
- Other sensitive information in certain cases, we may receive sensitive information from which it may be possible to
  infer your trade union membership, religious or political beliefs (e.g. if you are a member of a group scheme through a
  professional, trade, religious, community or political organisation). In addition, we may obtain information about your
  criminal record or civil litigation history in the process of preventing, detecting and investigating fraud. We may obtain
  your PEP (politically exposed person) status, which is necessary for compliance with anti-money laundering
  legislation.

#### Data collected from third parties

We may collect Data from third parties if you engage with us through a third party e.g. through a financial broker/advisor or, in the case of a group scheme, through your employer. We do this in order to fulfil our contract and provide services to you. We may also obtain Data from third parties so that we can assess a claim.

#### What do we do with your Data?

We collect and process this Data to manage and administer our relationship with you. We may use, process and store the Data, for the following purposes:

- Risk evaluation, product suitability, policy execution, premium setting, premium collection, claims assessment, claims
  processing, claims payment, to provide annual statements, to create trustee annual reports (in the context of group
  schemes), for statistical evaluation, for survey purposes or to otherwise ensure the Group service delivery. Zurich Life
  or other members of the Group may contact you in connection with these purposes. We do this in order to provide
  you with the services for which you have contracted with us.
- We may check the Data you have provided against international/economic or financial sanctions laws or regulated listings to comply with legal obligations (e.g. anti-fraud and anti-money laundering requirements) or otherwise to protect our legitimate interests and/or the legitimate interests of others.

#### Sharing of Data

In order to provide a seamless service, we may share your Data (where appropriate):

- With other companies in the Group such as branches, subsidiaries, affiliates within the Group, partners of the Group, coinsurance and reinsurance companies located in Ireland and abroad, including outside the European Economic Area ('EEA').
- If you apply for, or purchase, one of our products through a financial broker/advisor or another third party (e.g. your
  employer if you are a member of a group scheme), we will, as appropriate, correspond with that third party in relation
  to your products: this may result in us sharing your Data with that third party.

#### **Data Protection Notice (continued)**

- Without your consent or without consulting you, when we believe that it is appropriate to comply with our legal obligations, a Court Order or to cooperate with State bodies (e.g. Revenue, the Central Bank, The Pensions Authority and law enforcement agencies).
- · On the sale, transfer or reorganisation of our or our Group's business (or any part of it).
- With business partners, suppliers and sub-contractors with whom we work and/or engage (e.g. auditors, cloud service providers, medical professionals, third-party claim administrators and outsourced service providers) to assist us in carrying out business activities which are in our legitimate business interest and where such interests are not overridden by your interests.
- · In order to enforce this Notice or other legal rights, to protect the security and safety of others, and to prevent fraud.

For further information with respect to the third parties that we may share Data with, please see our Privacy Statement which is available at www.zurich.ie/privacy-statement.

Where transfers of Data take place outside the European Economic Area ("EEA"), we ensure that they are undertaken lawfully and in accordance with appropriate safeguards. Data may be transferred to, and stored outside the European Union ("EU") or EEA and in a country for which there is no adequacy decision relating to the safeguards for Personal Data from the European Commission. In such instances, appropriate safeguards are put in place to protect your Data. For further information with respect to the non-EU or non-EEA countries to which your Data may be transferred and for which there is no adequacy decision relating to the safeguards for Personal Data from the European Commission or for a copy of the safeguards put in place to protect your Data, please see our Privacy Statement which is available at www. zurich.ie/privacy-statement.

If you have any questions about your Data, you can contact our Data Protection Officer, free of charge, using the contact details below.

#### Marketing

Depending on the marketing preferences you have expressed in any application forms for our products or services, we may send you details of offers and news that we would like to share with you. Please note that you have the right to change your preferences at any time by contacting us by phone on 01 799 2711, by email at customerservices@zurich.com, or by writing to Customer Services, Zurich Life Assurance plc, Zurich House, Frascati Road, Blackrock, FREEPOST, Co. Dublin.

#### **Data Retention**

The time periods for which we retain your Data depend on the purposes for which we use it. We will keep your Data for no longer than is required or permitted. For more detail, see our Data Retention Statement at www.zurich.ie/privacy-statement.

#### **Data Subject Rights**

You have the following rights in relation to your Data which is held by Zurich Life:

- 1. To ask for details of your Data held by us.
- 2. To ask for a copy of your Data.
- 3. To have any inaccurate or misleading Data rectified.
- 4. To have your Data erased.
- 5. To restrict the processing of your Data in certain circumstances.
- 6. To object to the processing of your Data.
- 7. To transfer your Data to a third party.
- 8. A right not to be subject to automated decision making.
- 9. The right to receive notification of a Data breach.
- 10. Where processing is based on consent, the right to withdraw such consent.
- 11. The right to lodge a complaint to the Data Protection Commission.

If you wish to avail of these rights, a request must be submitted in writing to our Data Protection Officer. In order to protect your privacy, you may be asked to provide suitable proof of identification before we can process your request.

Our Data Protection Officer is contactable by phone, email, or post via:

- Zurich Life Customer Services on 01 799 2711
- dataprotectionofficer@zurich.ie
- Data Protection Officer, Zurich Life, Zurich House, Frascati Road, Blackrock, FREEPOST, Co. Dublin.

#### **Privacy Statement**

Please note that this Notice is not a stand-alone document and should be reviewed in conjunction with our Privacy Statement which is available at www.zurich.ie/privacy-statement.

#### **SEPA Direct Debit Mandate**



Important Note: By signing this mandate form, you authorise (A) Zurich Life Assurance plc to send instructions to your bank to debit your

account and (B) your bank to debit your account in accordance with the instruction from Zurich Life Assurance plc. As part of your rights, you

are entitled to a refund from your bank under the terms and conditions

weeks starting from the date on which your account was debited. Your

of your agreement with your bank. A refund must be claimed within 8

Zurich Life Unique Mandate Reference Number (to be completed by the creditor) Creditor Identifier

IE43ZZZ992829

Please complete all the	e fields below:	· '	rights are explained in a statement that you can obtain from your bank.  Please Return to:		
Account Holder Name		Creditor Name	ZURICH LIFE ASSURANCE PLC		
Account Holder Addres	ss	Creditor Address	ZURICH HOUSE, FRASCATI ROAD, BLACKROCK		
			CO. DUBLIN, IRELAND		
City/Postcode	Country	Type of Payment	RECURRENT		
IBAN (International Bank Account Number)					
Signature(s)	x	SWIFT BIC (Bank Identification Code)			
of Account Holder(s)	x	Date of Signing			

#### **Mandate Declaration**

Direct debits will be collected from your bank on the chosen date\* of the month the contribution is due. Under Single Euro Payments Area (SEPA) legislation, you are entitled to 14 calendar days prior notice of: (i) the commencement of a direct debit collection from your bank account by Zurich Life or (ii) where there is a change in the direct debit amounts or bank account details. However, SEPA also allows for a shorter notification period and to ensure timely collection of your contributions, Zurich Life operates a three day notification period. This does not affect your rights as outlined in the SEPA Direct Debit Mandate. \*The default chosen date is 1st of the month; the 7th and 15th of the month are available with agreement.

By signing this mandate form you are agreeing to a three day notification period before Zurich Life can collect contributions from your bank account.

Please note: Your IBAN and BIC details are included on your bank statement.

#### Zurich Life Assurance plc

Zurich House, Frascati Road, Blackrock, Co. Dublin, A94 X9Y3, Ireland. Telephone: 01 283 1301 Fax: 01 283 1578 Website: www.zurich.ie Zurich Life Assurance plc is regulated by the Central Bank of Ireland.

The information contained herein is based on Zurich Life's understanding of current Revenue practice as at March 2025 and may change in the future.



