

Zurich Life continues to improve speed of issue for Protection cases.

Zurich Life is delighted to announce that it has enhanced the Interactive Route on the proposal submission system.

We have reviewed and improved the top 60 rules and questions on the Interactive (client present) Route so that we'll get better quality medical information at outset and, thereby, reduce the need for PMA reports. This is a boost for online underwriting and will speed up the time to issue our protection cases.

This initiative, together with our other recent enhancements:

- new ParaMed Nurse Examinations
- increased Medical Limits
- revamped Medical Conditions Questionnaires, and
- the ability to complete the Medical Conditions Questionnaires on our online proposal system

will greatly speed up the underwriting process for customers and reduce the turnaround times.

By getting better client information at the point of sale, we keep additional medical evidence to an absolute minimum, thus increasing speed from input-to-issue and providing an all round better service to you and your clients. This can only be good news!

Information at your fingertips

If you have a technical underwriting query, you can talk directly to a member of the Zurich Life Underwriting team on 01 799 2825 or 01 799 2826. Our underwriters are always eager to help!

You can also email underwritingsupport@zurich.ie, or alternatively fax your query to 01 209 2344.

As part of our service commitment to Brokers, a Zurich Life underwriter will reply to your technical underwriting query within one hour.